

JAM ENTERPRISES

Mike Martin

July 15, 2010

To Whom It May Concern:

RE: Mr. Mark Harrison

I have been employed as assistant to Mike Martin for the past two (2) years and Mark has been our supplier for our toner. Actually, Mr. Martin has been a customer of Mark's for over three (3) years.

Our business is tax accounting and we use a large quantity of toner due to all the documents involved in tax returns and correspondence. Mark has never let me down. He always delivers the product on time. When I have an emergency (which has happened several times during tax season) he has **always** come through for me. Not only is he dependable but his attitude and salesmanship is exceptional. *I have recommended Mark to our clients because I don't think you would find anyone that tries harder to please his customers. I only wish that all of our suppliers were like Mark because he is so personable and you don't feel like just an account number but a person. The other added bonus is.....his prices are so very reasonable and he stands by his product 100% percent. I really don't know what more you could ask for.*

Please call me if you have any questions. I will be more than happy to answer them.

Respectfully,


Judy Vincent